

**TOGETHER**  
TACKLING  
ANTI-SOCIAL  
BEHAVIOUR

## Acceptable Behaviour Contract (ABC)

This is a voluntary written agreement between a person involved in anti-social behaviour and one or more local agencies, for example Police and Housing.

ABCs are most commonly used for young people but may also be used for adults.

The contract specifies a list of anti-social acts the person has been involved in which they agree to cease.

If breached, further action is likely to be taken against the individual.

## Anti-Social Behaviour Order (ASBO)

This is an order imposed in the Civil Court or following conviction for a criminal offence in the Magistrates, Youth and Crown Court.

An order contains conditions prohibiting the offender from specific anti-social acts or entering defined areas. The minimum duration of an ASBO is two years, the maximum life, depending on the age of the offender and seriousness of the behaviour.

Local Authorities, the Police (including British Transport Police), Housing Action Trusts and Registered Social Landlords can apply for an ASBO.

Failure to carry out the conditions of the order is a criminal offence and arrestable. It is punishable by imprisonment of up to 5 years; a fine not exceeding £5,000 or both.

**TOGETHER  
WE ARE  
STRONGER**

## People who can help;

**ASTRA PROJECT** Tel: 01452 418515  
Alternative solutions to running away.

**CHILDLINE** Tel: 0800 1111  
Confidential free 24 hour phone line for children and young people in trouble or danger.

**CHILDREN'S LEGAL CENTRE** Tel: 01206 873820  
Free advice about legal issues. Weekdays 2-5pm.

**CONNEXIONS** Tel: 01452 524800  
Connexions can help 13-19 year olds make decisions about education, training, employment and other life choices.

**FRANK-NATIONAL DRUGS HELPLINE** Tel: 0800 776600  
Free confidential drugs information and advice 24 hours a day.

**GLOUCESTERSHIRE DRUG AND ALCOHOL SERVICE**  
Tel: 01452 381166

Free and confidential service for people concerned about their own or someone else's use of drugs and/or alcohol.

**GLOUCESTERSHIRE YOUTH SERVICE** Tel: 01452 425416  
Youth centres, outdoor education centres, detached youth work, information, advice and counselling service.

**GUIDE** Tel: 01452 331131  
Child Care and health information for families and children in Gloucestershire.

**PARENTLINE PLUS** Tel: 0808 8002222  
Free confidential help line, parenting courses and advice leaflets.

**REFUGE** Tel: 0870 5995443  
24 hour domestic violence helpline, providing counselling, support and welfare for women and children escaping domestic violence.

**SHARE** Tel: 01452 500300  
Provides free confidential counselling service for young people between the ages of 14 and 25 throughout Gloucestershire.

**VICTIM SUPPORTLINE** Tel: 0845 3030900  
Helpline for emotional support and practical advice for anyone affected by crime.

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BEHAVIOUR

In  
Gloucestershire  
Leaflet 1  
Dealing with Offenders



www.gloucestercpp.org.uk



# ENOUGH IS ENOUGH

## What is Anti-Social Behaviour?

Anti-social behaviour means different things to different people, often depending on the type of behaviour they are facing, their own tolerance levels and the location where the incidents are taking place.

Generally speaking, anti-social behaviour is an action that causes or is likely to cause harassment, alarm or distress.

It is behaviour which prevents others from enjoying an acceptable quality of life.

Examples of anti-social behaviour include, but are not restricted to the following;

- Verbal abuse
- Assault
- Excessive noise
- Begging
- Vandalism
- Smoking or drinking alcohol underage
- Racial abuse
- Harassment
- Graffiti
- Vehicle crime
- Neighbour nuisance
- Substance misuse
- Large groups using threatening behaviour
- Prostitution
- Abandoned vehicles
- Throwing missiles
- Trespass

# TOGETHER

TACKLING ANTI-SOCIAL BEHAVIOUR

## Dealing with Offenders for Anti-Social Behaviour

Using legislation within the Crime and Disorder Act, 1998 and the Anti-Social Behaviour Act, 2003 the local Council, the Police, Statutory and other Voluntary Organisations such as landlords, regularly share information on the anti-social and criminal activity of offenders.

There are a number of options open to the organisation receiving the complaint of anti-social behaviour. The action they take will very much depend upon the severity or number of incidents the individual has been involved in;

- Involve other agencies
- Write to the offender (and their guardian if a juvenile)
- Visit the offender (and their guardian if a juvenile)
- Mediation
- Arrest the offender - if evidence and powers permit
- Preventative work
- Diversionary schemes
- Acceptable Behaviour Contract
- Enforcement of tenancy agreements
- Convene a case conference
- Injunctions
- Anti-Social Behaviour Order
- Parenting Order
- Eviction

# TAKE A STAND

## Tenancy Agreement

Under this agreement, the tenant is responsible for their own behaviour, the behaviour of all members of their own household (including children) and the behaviour of any visitors. If any of the household cause a serious nuisance, even in the area around their home, the landlord can seek to evict the tenant.

## Mediation

A way of resolving disputes by helping those involved to reach an agreement with the help of an impartial third party - the Mediator.

## Case Conference

A multi-agency meeting to discuss an individual's anti-social behaviour and any surrounding issues. Any interventions are intended to provide support and an opportunity to stop the anti-social behaviour.

## Injunction

This is an order obtained in a Court and places conditions on a person's behaviour. It applies to people over 18. The order can have a power of arrest attached. Breaches are punishable by fine or imprisonment.

## Parenting Order

This is a Civil Order lasting up to 12 months. Parents are ordered to take responsibility for and to address the anti-social behaviour of their children. They can be required to attend parenting sessions, or make sure that their children attend school, avoid certain places and are home by a certain time at night. A parent can be fined up to £1,000 for not keeping to the order.